

ZAMST NEW ZEALAND ARE A WHOLLY OWNED
SUBSIDIARY OF BENE SPORTS MEDICAL LTD.



NEW ZEALAND

BENE SPORTS MEDICAL LTD TRADING AS ZAMST NEW ZEALAND TERMS OF TRADE

Any sales made by ZAMST NEW ZEALAND to you will be subject to the following terms which will take precedence over any terms stated by you when placing an order. Placement of orders, acceptance of delivery or making a payment by you or a representative of your Company will be deemed as acceptance of these terms. Zamst NZ may vary these terms at any time without prior notice.

ORDERING:

Orders for goods are placed via our website: www.zamstnz.com

ACCEPTANCE OF YOUR ORDER

Items are not reserved in your cart until order is submitted and finalised.

Once you have made your choice and your order has been placed, you will receive an email acknowledging the details of your order or booking. This email is NOT an acceptance of your order or booking, just a confirmation that we have received it. PLEASE CHOOSE YOUR ITEM CAREFULLY AS, FOR HEALTH AND SAFETY REASONS, WE ARE UNABLE TO ACCEPT RETURNS OF GOODS OTHER THAN IF FAULTY OR DAMAGED.

Payments for orders are only accepted via credit card (Mastercard/Visa)

Unless you cancel your order, acceptance of your order, and completion of the contract between you and Zamst NZ will be completed when we (or our authorised agents) email you to confirm the goods have been dispatched and have been handed over to the designated carrier. Completion of orders is subject to availability of the goods. The contract for the supply of goods is concluded in Auckland, New Zealand for distribution within New Zealand only.

We reserve the right not to accept your order in the event that we are unable to obtain authorisation for payment, that the item ordered is out of stock or that you do not meet the eligibility criteria set out, or otherwise contemplated, within the Terms and Conditions. Zamst NZ reserves the right to refuse to process orders to anyone at any time at our sole discretion.

Zamst NZ reserves the right to restrict multiple quantities of an item, or restrict the number of items being shipped to any one customer or postal address.

At present Zamst NZ is only accepting and delivering orders to Customers 18 years or over of age who provide a valid New Zealand delivery address.

PRICING:

Prices shown on the Zamst NZ website are in New Zealand Dollars (NZD) and are inclusive of GST. Prices are subject to change effective immediately upon posting to the website or other form of notification.

DISPATCH:

Goods that are in stock are normally dispatched within two working days. Deliveries will be made by a Carrier designated by Zamst NZ. Under the current COVID-19 regulations and as appropriate thereafter, all deliveries will be contactless i.e will no longer require a signature and will have the Authority to Leave (ATL).

Goods are delivered FREE OF CHARGE anywhere in New Zealand.

Risk of damage to or loss of the goods passes to the buyer on delivery.

RETURN OF GOODS

Zamst NZ undertakes all the implied guarantees set out in the Consumer Guarantees Act 1993. However the Consumer Guarantees Act 1993 will not apply where the Buyer acquires the goods for the purposes of a business.

Zamst NZ provide very detailed information on the product and its fit, we request you choose your item very carefully as we are unable to accept returns for goods other than where the incorrect product is sent or the product arrives damaged or is faulty.

Any dispute regarding the accuracy of the contents or condition of the delivery must be lodged by the Buyer / Recipient within 21 days from the day on which you received an email from us confirming that the item had been dispatched

DISCLAIMER

The Zamst NZ website does not contain information about all sports related injuries, nor does this web site contain all medical information that may be relevant. All content provided in this website is only general health information and is only intended to facilitate communication between you and your healthcare provider. It is not intended for diagnosis and cannot provide a diagnosis for any particular individual and should not be used as a substitute for seeking professional medical advice, diagnosis, treatment, or care. All specific medical questions you have about your medical condition, treatment, care, or diagnosis should be presented to your own professional healthcare provider.

Terms of Trade Updated 20th April 2020