



16th August 2017

Peter Clark
Don Huse
C/o PF Olsen Ltd
P.O.Box 1127
Rotorua 3040

Safety Excellence acknowledgement

Dear Peter and Don

On behalf of Forest Distribution Ltd (FDL) staff and log truck drivers, I would like to thank OTPP NZ and PF Olsen for the grocery voucher sent out acknowledging 18 months Free Lost Time Incidents.

The feedback I have received is extremely inspiring. I think this acknowledgement has helped employees get across the safety culture threshold. As the voucher was sent to the recipients address, their household members have also become involved. The family felt privileged and part of the safety acknowledgement.

This reward and recognition goes forward in increasing the trust and co-operation between management and staff. Everyone in your operations now realize they can make a difference everyday and they have the support of not only yourselves but also their families.

I believe that this has been a very successful reward recognition program and have received 100% positive feedback.

We do assure you of our very best service attention now and in the future.

Sincerely Yours

Ross Burns
General Manager